

Frequently Asked Questions

About Application

Q. I cannot get any reply after sending a message to obtain a password for the application form.

A. Please check your spam/junk folder to see if an auto-reply email from the secretariat is in there. If it is not in there, please request the password again. Also, please have your account settings to allow in-coming emails with domains "kobe-flute.jp" and "kobe-bunka.jp".

Q. Can I save my application form and continue to complete it later?

A. No. Application form cannot be save. Please have all information and required documents ready before filling the application form.

Q. Can I correct an error after I submit my application?

A. Any correction after submission cannot be made. Please make sure all information you provided is correct before your submission.

Q. An error message is appeared after clicking "Submit" button. Have I completed my application?

A. No. Your application has not yet been sent. It may be possible that the error occurred because data size of your uploaded documents had exceeded allowed data limit. Please make sure that each data file is not exceeded no more than 5MB and make an application again.

Q. How can I check if my application is sent successfully?

A. A confirmation mail will be sent to you after the submission. The mail contains information on a receipt number, payment instructions and details of your application. Please contact the secretariat if you could not receive the mail within a few days.

About Payment

Q. I cannot complete a payment process via PayPal.

A. Please contact PayPal's customer services.

Q. My bank told me that service/transaction fee may be applied for a wire transfer.

A. In addition to the application fee of JPY18,000, please pay any bank charges required in connection with a wire transfer at your own expenses.

Video for the Preliminary Screening

Q. Do I need a third person as a witness at the time of filming?

A. Yes. The presence of a third person on site of the filming is necessary in order to attest the authenticity and completeness of your video recording. However, as an exception, if it is impossible for you to have a witness on site due to restrictions (e.g., lockdown, curfew) imposed by state and/or local governments amid the COVID-19 pandemic, your self-attested certification could be accepted.

About Repertoire

Q. Can I change repertoire I chose?

A. Yes. Applicants who pass the preliminary screening will be asked to make a final confirmation in selected repertoire. Those who wish to change selected repertoire must notify the secretaries before a giving date.

Q. For Group (1) of the First Round, does a choice of "one piece" mean one suite?

A. Yes. Please choose one suite out of six suites (BWV1007~1012).

Q. How a duration of performance time is counted? What would happen if I could not finish my performance within a specified performance time?

A. Your performance time will be counted continuously from the moment you step into the stage to the moment you finish playing the last note (time between pieces included). Please keep in mind to finish your performance within the specified time-- you may be disqualified if you exceed the specified performance time. For the first round, to meet the performance time requirement, you are allowed to make an omission or partial cut of any dance movement from (1), and/or partial cut from (2).